

# CLEANING AND MAINTENANCE PROGRAMME



## Wood Flooring

### After Initial Installation

The floor should not be walked on, cleaned or treated with any cleaning products, or covered with mats until at least 24 hours after installation.

### Preventative Care

The use of doormats at all entrance points is highly recommended to reduce the amount of grit and abrasive particles from shoes.

All timber will fade when directly exposed to sunlight and ultraviolet rays. The use of drapes or other systems to protect the floor from excessive sunlight is essential.

The floor also needs to be protected from excessive heat, as well as extreme swings in temperature and humidity.

The use of wide-based plastic furniture protectors is also highly recommended to prevent scratching and indentation from furniture legs. Never drag the furniture.

It is good practice to regularly move the furniture and rugs around so that all parts of the floor are equally exposed to sunlight to maintain the uniformity of the floor.

Never use a mat with a latex or rubber backing because these will stain the floor.

Regular cleaning and the timely removal of abrasive dirt and stains greatly reduces the amount of cleaning required and prolongs the appearance and life of your wood floor.

**Brushed Finish:** This finish doesn't provide as thorough lacquer coverage as a smooth finish. On the tops of the exposed grains the lacquer coverage can be relatively thin, giving less protection against scratching, denting and water absorption. For this reason it is very important that you wipe up all spills immediately, especially from inside the grain grooves and try to ensure that damp items (such as towels) are not left in contact with the floor for extended periods of time.

### Cleaning Recommendations



Dry sweep or vacuum the floor weekly or more often, depending on the amount of dirt and foot traffic.



The floor may be damp mopped if required. Use a clean mop, warm water and a pH neutral detergent. Ring out the mop as dry as possible. Disperse the dampness evenly and let the floor dry naturally for half an hour.



For brushed floors, spot cleaning is recommended instead of damp mopping for stubborn or ingrained dirt. This can be done either with a damp (not wet) sponge, or for larger areas, with a spray bottle of water and a pH neutral detergent spread with a dry mop.



Never wet mop the floor or allow pools of water to sit for any length of time. Do not allow water to stand on the joints for long periods of time either. Do not steam clean or steam mop your floor.



Avoid using waxes and polishes which leave residues attracting more dirt.



Mop up any spillages and treat stains immediately using an appropriate cleaning solution.

Stain Type	Remove Using
Fruit, berries, fruit drink, soft drink, coffee, tea, milk, wine, beer	pH Neutral Detergent
Chocolate, fat, grease, oil, shoe polish, scuff marks, tar, asphalt	White Spirits
Inks, dyes, lipstick	Methylated spirits
Urine	pH Neutral Detergent
Blood	Cold water

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