

Your Pergo Wood Parquet floor is manufactured using high quality raw materials and the finest UV lacquers to protect the surface. However, like all timber floors, it still needs care and maintenance to help keep it looking at it's best as time passes. It is important to remember that timber flooring is not "bullet-proof" and will mark and scratch as things are dropped on it or dragged across the surface. The most up to date version of this information is available from your Pergo Retailer.

## Preventative Care

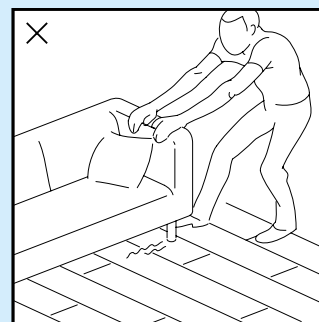
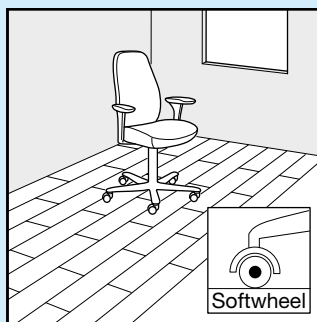
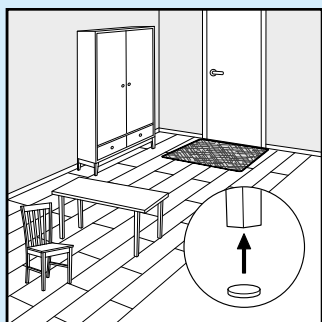
Prevention is always better than cure. Some recommendations for preventative care would be;

Placing dirt-trapping, colour-fast mats at all external doors will help to keep dirt, grit and small stones off your floor. These mats should also help to absorb any excess moisture from being walked across your new floor.

Use high density felt floor protectors on the underside of all moving furniture or furniture that may be moved from time to time to help prevent premature wear and scratches.

Install protective, clear vinyl chair mats under any office chairs or castor wheels that may be used in areas where Pergo Wood Parquet is installed. Avoid hard plastic wheels of any type on your new floor. We recommend that you use 'Type W' castor wheels.

When moving heavy furniture or items back into position after the floor has been installed, use protective panels of MDF or masonite on the surface of your floor and avoid sliding or dragging furniture or appliances into place.



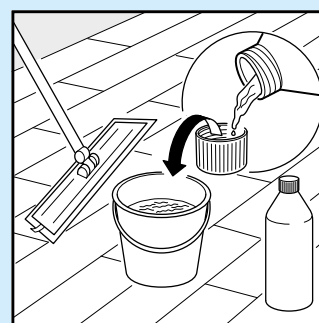
## Regular Maintenance

Vacuum (bristles down) or sweep your floor regularly to remove grit or objects that may scratch the surface of your floor.

Any spills should be wiped off the surface of the floor as soon as possible, primarily to avoid a slippery surface, and removed immediately.

When cleaning your floor, use the recommended Pergo Flooring Cleaning Kit (available from your place of purchase) as directed on the packaging.

Do not wash any mop or cloth used to clean your floor with fabric softener as this is likely to leave a very difficult to remove film on your floor.



## Regular Maintenance

It is important that you do not use soap-based detergents or “supermarket type cleaners”, as these may leave a dull film on your floor that can be extremely difficult to remove (sometimes impossible).

Do not use abrasive cleaners, steel wool, or scouring powder on your floor and never wax or polish your floor.

Steam mops and wet mops are forbidden on all timber flooring.

Timber flooring, like other types of smooth floors, can become slippery when wet. It is always advisable to wipe any excess cleaning moisture from the surface of the floor after cleaning using a clean towel or rag. Also, wiping up spills, foreign substances, or moisture from wet feet will help to reduce potentially slippery surfaces.

## A Timber Friendly Environment

Keeping your internal environment “timber friendly” is important. The area should be well ventilated, occupied and protected from extreme sunlight and extreme swings of humidity and temperature.

Failure to provide such an environment can lead to fading, excessive expansion / contraction (gaps) or noisy floors that are not covered by any warranties.

## Stain Removal

Pergo Wood Parquet Flooring is one of the more stain resistant timber flooring options available, however it is always advisable to act as quickly as possible to prevent any form of permanent staining. Some tips on stain removal include;

- Stains are almost always best dealt with “fresh” or as soon after the floor is exposed to the staining agent
- For general spills of liquids, use a moist clean cloth to remove the liquid from the floor as soon as is possible.
- For any residual staining or for stains caused by permanent markers, nail polish, blood etc, use acetone on a clean white cloth sparingly. Rub lightly along the length of the board. Avoid excessive acetone on or near joints where possible.